S P Mandali's

R. A. Podar College of Commerce and Economics (Autonomous), Matunga, Mumbai-400019

Course Structure

Bachelor of Business Administration (Shipping & Logistics Management) Semester I & II

HYPERLINK "http://www.rapodar.ac.in" WWW.rapodar.ac.in

S P Mandali's R. A. Podar College of Commerce andEconomics (Autonomous), Matunga, Mumbai-400019

Syllabus And Question paper pattern

Bachelor of Business Administration (Shipping & Logistics Management) F.Y. BBA Semester I & II Syllabus as per National Education Policy 2020 To be implemented from Academic Year 2023-2024

HYPERLINK "http://www.rapodar.ac.in" WWW.rapodar.ac.in

Bachelor of Business Administration (BBA) Programme (Shipping & Logistics Management) Syllabus as per National Education Policy 2020

Course Structure F.Y.B.B.A (Level 4.5)

(To be implemented from Academic Year- 2023-24)

		(10 be implement		cademic Year- 2025-24)	
No. of Courses	Semester I Credits No. of Courses		Semester II	Credits	
1	Major (06 credits)		1	Major (06 credits)	
1.A	Shipping & Logistics Ma	nagement- I	1.A	Shipping & Logistics Management- II	
1.A.a	Maritime Industry	03	1.A.a	Logistics Management	03
1.A.b	Shipping Management	03	1.A.b	Geography of Sea Transport	03
2	Minor (03 credit	s)	2	Minor (03 credits)	
2.A.a	Economics - I	03	2.A.a	Economics II	03
3	General Elective (GE)/ Elective (OE) (03 Cred		3	General Elective (GE)/ Open Elective (OE) (03 Credits)	
3.A.a	Computer Applications and System-I	03	3.A.a	Computer Applications and System - II	03
4	Vocational & Skill Enhancement Courses (VSEC) (02 credits)		4	Vocational &Skill Enhancement Courses (VSEC) (04 credits)	
4.A	Vocational Skill Course (VSC)		4. A	Vocational Skill Course (VSC)	
	NA			Intellectual property Rights	02
4. B	Skill Enhancement Course	(SEC)	4.B	Skill Enhancement course (SEC)	
4.B	Office Automation	02	4.B	Techniques & Procedures of Freight forwarding	02
5	Ability Enhancement Course, Value Enhancement Course, Indian Knowledge System (08 credits)		5	Ability Enhancement Course, Value Enhancement Course, Indian Knowledge System (06 credits)	
5.A	Ability Enhancement Course (AEC)		5.A	Ability Enhancement Course (A	AEC)
5.A.a	Language & Literature-I	03	5.A.a	Language and Literature - II	03
5.B	Value Enhancement Course (VEC)		5.B	Value Enhancement Course (VEC)	
5.B.a	Mathematical techniques 03		5.B.a	Statistical techniques	03
5.C	Indian Knowledge System (IKS)				
5.C.a	Indian traditional approach in conservation and sustainability	02		NA	
TOTAL	CUMULATIVE CREDITS	22	TOTAL	CUMULATIVE CREDITS	22

Exit option at the end of the first year (on completion of semester I and semester II):

Under Graduate Certificate in **Shipping and Logistics Management** will be awarded to a learner on fulfillment of the following conditions:

- 1. The learner should have acquired 44 credits in Semester I and II considered together.
- The learner should acquire an additional 4 credits as per norms by completing recognized courses under the National Skill Qualification Framework (NSQF) such as Introduction to Warehouse Safety, Warehouse Management: Employees, Safety & Warehouse Costs, and Internship.

Syllabus of courses of FYBBA Programme (With effect from the Academic Year 2023-2024) 1.Major Maritime Industry (3 Credits)

Semester I					
	1.Major				
Shipping & Logistics Management- I					
	1.A.a Maritime Industry Course Objectives and Course Outcomes				
	Course Objectives				
CObj 1	To enable the learner to get an insight into the shipping industry				
CObj 2	To ensure in-depth learning of all aspects of trade and shipping procedures				
CObj 3	To understand the process and procedures related to the shipping industry				
CObj 4	Familiarity with cargo operations, Role of stakeholders				
	Course Outcomes				
COut 1	The learner studies the evolution, dynamics, and role of shipping services in the business world				
COut 2	The learners can comprehend the nature and functioning of the shipping industry, including the roles of various stakeholders.				
COut 3	The learner is able to identify current trends shaping the industry				
COut 4	The learner is capable of classifying different types of ships and understand the specific types of cargo they transport.				
COut5	The role and functions of maritime administration, including the International Maritime Organization (IMO) and the Director General of Shipping are known to the learner.				
COut6	The learner identifies the importance of vessel agents and shipping agents in facilitating smoothoperations within the shipping industry.				
COut7	Learner grasps the roles of customs and the required documentation for cargo clearance, including import procedures, valuation, and legal provisions.				
COut8	The learner gains knowledge regarding the roles of carriers, ports, and third parties in both liner and bulk shipping, including processes such as ship inward/outward at harbors and consignment clearing.				
COut9	He/She learns common shipping terms and abbreviations used in the industry.				
COut10	Learner collects information about the use of cargo handling equipment at ports and effective equipment management for efficient cargo handling				
COut11	Learner has comprehensive knowledge about future trends in the shipping industry, such as ease of doing business, trade facilitation, and initiatives by Indian Customs, including digitalization of cargo clearance and single window policy implementation.				
COut12	Students become acquainted with emerging shipping technologies, including digital sensing, megaships, greener shipping practices, the use of liquefied natural gas (LNG)				

Maritime Industry				
Sr.No.	Modules	No. of Lectures		
1	Evolution, Dynamics of Business and role of Shipping Services	15		
2	Clearance of Cargo and Role of various stake holders	15		
3	Future Trends	15		
	Total No. of Lectures:	45		

Sr. No.	Modules / Units		
1	Evolution, Dynamics of Business and role of Shipping Services		
	 Nature and Working of the Shipping Industry History of Indian shipping, Current trends Types of Ships Research vessels, Fisheries vessels, Service ships, and Cable-laying ships, Merchant ships: Passenger ships, General cargo & bulk ships, Types of cargo carried. Maritime Administration International Maritime Organization & Director General of Shipping – Role and functions, Vessel Agents, Shipping agents		
2	Clearance of Cargo and Role of various stake holders		
	 Role of Customs and Documentation Role of Custom broker, Custom clearance, Import procedure, Valuation, Legal provision. Carriers, Ports and Third Parties in Liner and Bulk Shipping Ship inward / outward at harbor and clearing of consignments, Shipping terms and abbreviations used in industry. Cargo Handling and Management -Cargo handling equipment used at ports, Use and effective management of equipment. 		
3	Future Trends		
	Ease of doing business and Trade facilitation: Indian Customs Foreign Trade Policy/ Ministry of Commerce Digital censoring, Megaships, Greener shipping, Liquefied natural gas (LNG)as fuel, Solar and wind power for ships. Shipping Technology, GOI initiatives for paperless cargo clearance and Single window policy		

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
PowerPoint Presentation-Pre-set criteria	20
TOTAL	40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks 60 Duration: 2 Hours Note: 1. All questions are compulsory.

2. All questions carry equal marks

Paper pattern for written test of 60 Marks

Question No.	Particulars (Nature of Questions) Marks (Given)		Marks (To Be Attempt ed)	
	Atten	mpt any four from the following.		
Q.1	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	C	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	E	Theory/Concept based question	5	
	Attempt any four from the following.			
Q.2	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	E	Theory/Concept based question	5	
	Attempt any four from the following.			
Q.3	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
		TOTAL		60

Reference books:

- 1. "Introduction to Shipping" by Alan E. Branch
- 2. Maritime Economics: Management and Marketing" by Martin Stopford
- 3. "Shipping and Logistics Management" by Yuen Ha Li and Kee Hung Lai
- 4. "Maritime Law" by Christopher Hill
- 5. The Shipping Man: A Novel" by Matthew McCleery

Syllabus of courses of FY BBA Programme (With effect from the Academic Year 2023-2024) 1. Major Shipping Management (3 Credits)

Semester I

	1.Major				
	1.A Shipping & Logistics Management-I				
	1.A.b. Shipping Management				
	Course Objectives and Course Outcomes				
	Course Objectives				
00111	Ensures easy understanding of theory and its application. The learner acquires				
CObj 1	knowledge and insight into recent trends in management.				
CObj 2	Enhances decision-making and managerial skills related to Shipping operations				
CObj 3	To understand the functions and process of management				
	Course Outcomes				
COut 1	The learner understands fundamental concepts of shipping management, including the roles of shipping companies, ship-owners, and merchants in the industry.				
COut 2	The student comprehends the limitations of ship-owner's liability and the importance of bills of lading in shipping operations.				
COut 3	Students apply knowledge of containerization terms, such as Full Container Load (FCL), Less than Container Load (LCL), and transshipment, in practical shipping scenarios.				
COut 4	Learner learns the advantages and disadvantages of containerization in the shipping industry.				
COut 5	Learner grasps the significance of stowage planning, cargo securing, and inspection of cargo in shipping operations.				
COut 6	Student analyses & applies the considerations related to handling hazardous goods, infestation, condensation, and the use of cargo protection equipment.				
COut 7	Learner can implement labeling and marking guidelines to ensure proper identification and handling of cargo.				
COut 8	Student will coordinate in applying & developing universal performance packaging standards for shipping companies based on industry best practices.				
COut 9	Comprehend the management functions of planning, decision making, organizing, directing, coordination, and controlling in the context of shipping management.				
COut10	Assess recent trends in shipping management, such as green management practices and the integration of artificial intelligence (AI) in managerial processes.				

Shipping Management					
Sr. No.	Modules	No. of Lectures			
1	Introduction to Shipping Management	15			
2	Shipping Operations	15			
3	Management functions and Application in Shipping	15			
	Total 45				

Sr. No. Modules 1 **Introduction to Shipping Management** Introduction to Shipping Management The shipping company, Ship-owner and Merchant, The Merchant ShipperLimitation of Ship owner's Liability, Bills of Lading: • Containerization: • Types of Containers: General Cargo Container, Thermal Container • Terms: Full Container Load (FCL), Less than container Load (LCL), Container Yard (CY), Container Freight Station (CFS), Liner Terms, FIO (Free In /Out), Transshipment: Advantages of Containerization, Disadvantages of Containerization 2 **Shipping Operations** Stowage Planning, Securing the Cargo, Inspection of Cargo, Hazardous goods, Infestation Condensation, De-humidifiers, Insulation, Desiccants, Absorbent, Ventilation, Post Packing Pointers Labelling and Marking, Shipping Mark Guidelines, Universal Performance Packaging Standards for Shipping Companies, Complete Marking (Shipping Mark, Information Mark Handling Instruction) 3 Management Functions and Application in Shipping Management: Evolution, Scientific and Administrative management Planning: Importance, types, Decision Making: Techniques of Decision-Making Organizing: Concepts, Structure (Formal & Informal, Line & Staff and Matrix), Span of Control: Meaning, Factors affecting span of Control Directing: Meaning and Process Co-ordination as an Essence of Management Controlling: Meaning, Process and Techniques

Recent Trends: Green Management, AI in management

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
PowerPoint Presentation-Pre-set criteria	20
TOTAL	40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks 60

Duration: 2 Hours

Note: 1. All questions are compulsory subject to the internal choice

2. All questions carry equal marks

		Paper pattern for written tes	U UI UU IVIAIKS		
Question No.	Particulars (Nature of Questions)		Marks (Given)	Marks (To Be Attempt ed)	
	Atten	Attempt any four from the following.			
Q.1	Α	Theory/Concept based question	5	•	
	В	Theory/Concept based question	5	20	
	C	Theory/Concept based question	5		
	D	Theory/Concept based question	5		
	E	Theory/Concept based question	5		
	Atter	mpt any four from the following.	•		
Q.2	А	Theory/Concept based question	5		
	В	Theory/Concept based question	5	20	
	С	Theory/Concept based question	5	20	
	D	Theory/Concept based question	5		
	Е	Theory/Concept based question	5		
	Attempt any four from the following.				
Q.3	А	Theory/Concept based question	5		
	В	Theory/Concept based question	5	20	
	С	Theory/Concept based question	5	20	
	D	Theory/Concept based question	5		
	Е	Theory/Concept based question	5		
	-	TOTAL		60	

Paper pattern for written test of 60 Marks

Reference Books (with Chapters):

- Principles of Management, Ramasamy, Himalaya Publication, Mumbai
- Principles of Management, Tripathi Reddy, Tata Mc Graw Hill
- Management Text & Cases, VSP Rao, Excel Books, Delhi
- Alan E. Branch- "Elements of Shipping"-Routledge-Taylor & Francis Group 9th edition, 2015 or later
- Friday forward by Robert Glazzer
- Fix This Next by Mike Michalowicz

Syllabus of courses of FYBBA Programme

(With effect from the Academic Year 2023-2024)

2. Minor

Economics-I

(3 Credits) Semester I

2.Minor					
Shipping & Logistics management					
2.A. Economics I					
	Course Objectives and Course Outcomes				
	Course Objectives				
CObj 1	To understand the fundamentals of Economics at micro and macro levels.				
CObj 2	To understand Economic importance of Shipping and Transport system.				
CObj 3	To understand the role of government, market cycles in shipping.				
	Course Outcomes				
	Learner understands the basics of demand, supply and price determination in				
COut 1	various markets.				
	Learner understands the various aspects of Shipping such as its origin, its economic				
COut 2	importance, the role of ports in transport and the role of government in shipping.				
	The learner is able to understand the basics of Shipping Market Economics-				
	Shippingmarket cycles, their characters, shipping risks, Sailing and Bulk shipping				
COut 3	cycles.				
	Learner understands the impact of changes in demand, supply and price determination				
COut 4	in various markets.				
	Learner understands the concept of market, saving investment, inflation and trade				
COut 5	Cycle				
COut 6	Learners understand the shipping market cycle				
COut 7	Learners understand the role of government in shipping				
	Learners apply knowledge of macroeconomics' various variables to understand its				
COut 8	impact on the shipping industry				
COut 9	Learners understand the freight rate mechanism				
	Learner understands the importance of Shipping, transport systems & logistics				
COut 10	Management				

Economics-I				
Sr.No.	Modules	No. of Lectures		
1	Introduction to Economics and Basic Concepts	15		
2	Introduction to Shipping	15		
3	Shipping Market Economics	15		
	Total No. of Lectures:	45		

Sr. No.	Modules / Units
1	Introduction to Economics and Basic Concepts
	 Meaning of Micro Economics and Macro Economics Concept of Demand, its determinants Concept of Supply and its determinants Determination of Equilibrium Price Concept of Market, various types of Market – Money Market, Capital Market Savings, Investments and Determination of Interest Rates Foreign Exchange Market, determination of Equilibrium Exchange Rate Inflation and its impact on the economy Trade Cycles
2	Introduction to Shipping
2	 Origin of Shipping Economic importance of shipping The role of ports in transport system The role of government in shipping
3	Shipping Market Economics
	 Shipping market cycle Characteristics of shipping cycle Shipping risks Sailing Shipping cycles, Bulk Shipping Cycles

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
Power Point Presentation-Pre-set criteria	20
ΤΟΤΑ	L 40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks	60
Duration	: 2 Hours
Note: 1. All questions are compulsory.	

2. All questions carry equal marks

Question No.	Par	ticulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempt ed)
	Attempt any four from the following.			
Q.1	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Atter	mpt any four from the following.		
Q.2	А	Theory/Concept based question	5]
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Atter	mpt any four from the following.		
Q.3	А	Theory/Concept based question	5]
	В	Theory/Concept based question	5	
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
		TOTAL		60

Paper pattern for written test of 60 Marks

Reference Books

- 1. The Business of Shipping Ira Breskin
- 2. Maritime Economics Martin Stopford
- 3. Port Economics Wayne K. Talley
- 4. The Blackwell Companion to Maritime Economics
- 5. The Handbook of Maritime Economics and Business Economics Costas Grammeros
- 6. Economics of Maritime Business Shao Ma
- 7. Maritime Economics : A macro-economic approach Elias Karakitsos & Lambros Varnavides

Syllabus of courses of FYBBA Programme (With effect from the Academic Year 2023-2024) 3. General /Open Electives General Computer Applications & System-I (3 Credits)

Semester I

3. General /Open Electives			
	General Electives (GE)/ Open Elective (OE)		
	Computer Applications & System-I		
	Course Objectives and Course Outcomes		
CObj 1	To impart knowledge in concepts and components of Data Communications and Networking		
CObj 2	To understand use of Internet in business		
CObj 3	To access and manipulate the information and data using MySQL		
CObj 4	To impart knowledge in concepts and types of E-Commerce		
COut5	To Understand basic concepts of Web pages using HTML tags		
	Course Outcomes		
COut 1	Learner gains knowledge regarding concepts of data communication, networking, Internet, databases, and MySQL.		
COut 2	Recall the basic principles and components of the Internet's infrastructure.		
COut 3	Learn the characteristics and functions of MySQL and its various features		
COut 4	Illustrate a clear comprehension of the client-server model and its relevance to the Internet.		
COut5	Evaluate and compare different network topologies, considering their performance and suitability for specific scenarios		
COut6	Construct a comprehensive MySQL database schema tailored to a specific application's requirements		
COut7	Analyze and evaluate network protocols, assessing their impact on efficient data communication.		
COut8	Explain the purpose and usage of MySQL functions in database operations		
COut9	Assess the security measures implemented in a network infrastructure and their effectiveness.		
COut10	Demonstrate an understanding of how data is transmitted and received over networks.		

Computer Applications & Systems-I		
Sr. No.	Modules	No. of Lectures
1	Data Communication, Networking and Internet, Network Basics and Infrastructure, Internet	15
2	Database and MySQL, MySQL Basics, MYSQL Functions	15
3	Advance Database and MySQL, Multi-table queries, Nested Queries (Only up to two levels)	15
Total No. of Lectures		45

Sr. No.	Modules				
1	Data Communication, Networking and Internet, Network Basics and				
	Infrastructure, Internet				
	Data Communication, Networking and Internet				
	Data Communication Component				
	Data representation				
	Distributed processing				
	Network Basics and Infrastructure				
	Network Models				
	LAN, MAN, WAN				
	Network Hardware: Hubs, Bridges, Switches, and Routers				
	Network Structures – Server Based, Client server, Peer to Peer				
	Topologies – Star, Bus, Ring.				
	Network Protocols – TCP/IP, OSI Model				
	Internet				
	Definition, Types of connections, Services on net- WWW, Email-Blogs.				
IP addresses, Domain names, URLs, Hyperlinks, Web Browsers					
	Cyber Crime, Hacking, Sniffing, Spoofing				
2	Database and MySQL, MySQL Basics, MYSQL Functions				

	Database and MySQL		
	Introduction		
	To Databases, Relational and Non-relational database system MySQL as a Nonprocedural		
	Language		
	View of data		
	MySQL Basics		
	Introduction		
	Statements (Schema Statements, Data statements, Transaction statements), names (table & amp; column names)		
	Data types(Char, Varchar, Text, Medium text, Long text, Smallint, Bigint, Boolean,Decimal, Float, Double, Date, Date Time, Timestamp, Year, Time)		
	MYSQL Functions		
	Creating Database, inserting data, Updating data, Deleting data Expressions, Built-in-functions- lower, upper, reverse, length, ltrim, rtrim, trim, left right, mid, concat, now, time, date, curdate, day, month, year, dayname, monthname abs, pow, mod, round, sqrt Missing data(NULL and NOT NULL DEFAULT values CONSTRAINTS		
3	Advance Database and MySQL, Multi-table queries, Nested Queries (Only upto		
3	two levels)		
	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp		
	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause		
SR.NO	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause Simple Transaction illustrating START, COMMIT, and ROLLBACK		
SR.NO 1	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause		
	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause Simple Transaction illustrating START, COMMIT, and ROLLBACK		
1	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause Simple Transaction illustrating START, COMMIT, and ROLLBACK PRACTICAL Creating tables using MySQL.		
1 2	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries, (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause Simple Transaction illustrating START, COMMIT, and ROLLBACK PRACTICAL Creating tables using MySQL. Modifying tables using MySQL.		
1 2 3	Advance Database and MySQL MySQL Simple queries: The SELECT statement (From, Where, Group By, Having, Order By, Distinct) Filtering Data by using conditions Aggregate Functions- count, sum, avg, max, min Multi-table queries Simple joins (INNER JOIN) SQL considerations for multi table queries (table aliases, qualified column) All (column selections self joins) Nested Queries (Only upto two levels) Using sub queries, sub query search conditions, sub queries & amp Joins, nested sub queries, correlated sub queries, subqueries in the HAVING clause Simple Transaction illustrating START, COMMIT, and ROLLBACK PRACTICAL Creating tables using MySQL. Modifying tables using MySQL. Case Studies on Star, Ring, Bus Topology		

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
Power Point Presentation-Pre-set criteria	20
TOTAL	40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks	60
Duration	: 2 Hours
Note: 1. All questions are compulsory.	

2. All questions carry equal marks

Question No.	Par	ticulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempt ed)
	Atter	npt any four from the following.		
Q.1	Α	Theory/Concept based question	5	•
	В	Theory/Concept based question	5	20
	C	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
Attempt any four from the following.				
Q.2	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
Attempt any four from the following.				
Q.3	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
		TOTAL		60

Paper pattern for written test of 60 Marks

References:

- 1. Data Communication and Networking -Behrouz A Forouzan
- 2. Introduction to Computers Peter Norton, Tata McGraw Hill
- 3. Fundamentals of Database Systems Elmasri Navathe, Somayajulu, Gupta
- 4. Database Systems and Concepts Henry F. Korth, Silberschatz, Sudarshan McGraw Hill
- 5. DBMS Date "Digital Marketing". Techopedia. Retrieved 22 August 2015.
- 6. The complete reference SQL Vikram Vaswani TMH
- 7. The complete reference SQL James R. Groff & Paul N. Weinberg TMG
- 8. Learning SQL Alan Beaulieu O'REILLY.
- 9. Learning MySQL Seyed M. M. and Hugh Williams, O'REILLY.
- 10. SQL a complete reference Alexis Leon & Mathews Leon TMG
- 11. Data communication & Networking by Behrouz A.Forouzan

Syllabus of courses of FY BBA Programme

(With effect from the Academic Year 2023-2024)

- 4. Vocational & Skill Enhancement Courses (VSEC)
 - 4.B Skill Enhancement Courses

Office Automation (2 Credits)

Semester I

4.Vocational & Skill Enhancement Courses (VSEC)			
4.B Skill Enhancement course			
4.B Office Automation			
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To build an understanding of how to use excel from scratch and then gradually scale up to higher levels of competence.		
CObj 2	To equip the students with MS Excel features which will develop their foundation of using spreadsheets.		
CObj 3	To provide insights into the data analysis tools in Excel so that they can extract meaningful information from vast arrays of data.		
CObj 4	To familiarize students with the important functions and data visualization features available in Excel which help in performing data mining.		
CObj 5	To enable the students to assign validations and protections on them excel based templates and files so that unintended / malicious intrusions over the workings may be prevented.		
	Course Outcomes		
	The learners are able to assign validations and protections excel based templates		
COut 1	and files		
COut 2	Learners are able to create Pivot Tables and Pivot Charts		
COut 3	The learner acquires knowledge about Conditional formatting		
COut4	The learners can analyze Charts of various kinds		
COut5	Learners is able to analyze more about Data Validation		
COut6	The learner knows how to Protect the Workbook and Worksheet		
COut7	The learner learns to assign read /write access passwords to files		
COut8	Learner creates and opens workbooks		
COut9	The learner is aware of the modification of columns, rows and cells		

Office Automation		
Sr.No.	Modules	No. of Periods
1	Introduction to Excel	10
2	Essential Functions	10
3	Data Analysis, validation and Visualizations	10
	Total No. of Lectures:	30

Sr. No.	Modules / Units
I	Introduction to Excel
	 Creating and opening workbooks Cell basics Modifying columns, rows and cells Worksheet basics Introduction to formulas Freeze Panes Formatting features of cells Sort Filters Fill Handle Copy a sheet Find and Replace Relative and Absolute Cell Referencing Text to columns Paste Special Subtotals Comments
П	Essential Functions
	 Sum, Count, Min, Max, Average, Median, Subtotal Date, Today, Now If, And, Or Vlookup and Hlookup Round, Roundup and Rounddown Sumif and Sumifs Countif and Countifs Averageif and Averageifs Concatenate and Trim

III	Data Analysis, validation and Visualizations	
	Pivot Tables and Pivot Charts	
	Remove Duplicates	
	Conditional formatting	
	Charts of various kinds	
	Data Validation	
	Protect Workbook	
	Protect Worksheet	
	Assigning read /write access passwords to files	

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 50 Marks

A] Internals-20 Marks A] Internals-20 Marks

Method of evaluation	Total marks
Practical work	20
TOTAL	20

B] Semester End Examination (SEE)- 30 Marks

Maximum Marks	30
Duration	: 1 Hour
Note: 1. All questions are comp	ulsory.

2. All questions carry equal marks

Question No.	Particulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempted)
Q-1	Attempt any two of the following.		
	A. Theory/ Concept based question	15	10
	B. Theory/ Concept based question	15	10
	C. Theory/ Concept based question		
Q-2	Attempt any two of the following.		
	A. Theory/ Concept based question		10
	B. Theory/ Concept based question	15	10
	C. Theory/ Concept based question		
Q-3	Attempt any two of the following.		
	A. Theory/ Concept based question		10
	B. Theory/ Concept based question	15	10
	C. Theory/ Concept based question		
	Total	45	30

Reference books:

- 1. Excel 2019 For Dummies" by Greg Harvey
- 2. "Microsoft Excel 2019 Step by Step" by Curtis Frye
- 3. "Excel Basics In 30 Minutes" by Ian Lamont:
- 4. "Microsoft Excel 2019 Formulas and Functions" by Paul McFedries:
- 5. "Excel 2019 Bible" by Michael Alexander and Richard Kusleika
- 6. "Excel Dashboards and Reports" by Michael Alexander and John Walkenbach
- 7. "Advanced Excel Essentials" by Jordan Goldmeier and John Alexander

Syllabus of courses of FY BBA Programme (With effect from the Academic Year 2023-2024) 5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System 5.A Ability Enhancement Course (AEC) 5.A.a Language & Literature-I (3 Credits) Semester I

5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System		
5.A Ability Enhancement Course (AEC)		
5.A.a Language & Literature- I		
	Course Objectives and Course Outcomes	
	Course Objectives	
CObj 1	To understand the effective use of PowerPoint presentation, the relevance and importance of interpersonal communication skills	
CObj 2	To enhance written communication skills	
CObj 3	To enable the learners to adapt to the requirements of the industry.	
	Course Outcomes	
COut 1	The learners learn to use statistical tools in PowerPoint presentations, and write letters of enquiry and letters of complaint.	
COut 2	The practical application of preparing flyers and leaflets helps the learners demonstrate their creativity.	
COut 3	The nonverbal communication skills of learners are enhanced.	
COut 4	The learner is able to analyze the components of letter writing	
COut 5	Learners can understand the theories of communication	
COut 6	Learners can differentiate between the different modes of communication	
COut 7	Learners is trained to apply ethics at work place	
COut 8	Learners is able to create a resume and face job interviews with ease	
COut 9	Learners can relate to the barriers of communication and are able to cope with the same	
COut 10	Learners can apply the most appropriate and effective mode of communication	

Language & Literature-I		
Sr. No.	Modules	No. of Lectures
1	Theory of Communication & Obstacles to Communication in Business World	15
2	Business Correspondence	15
3	Language and Writing Skills	15
	Total No. of Lectures:	45

Sr. No.	Modules
1	Theory of Communication & Obstacles to Communication in Business World
	Concept of Communication: Meaning, Definition, Process, Need, Feedback Emergence of Communication as a key concept in the Corporate and Global world Impact of technological advancements on Communication Channels and Objectives of Communication: Channels- Formal and Informal- Vertical, Horizontal, Diagonal, Grapevine Objectives of Communication: Information, Advice, Order and Instruction, Persuasion, Motivation, Education, Warning, and Boosting the Morale of Employees(A brief introduction to these objectives to be given) Methods and Modes of Communication: Methods: Verbal and Nonverbal, Characteristics of Verbal Communication Characteristics of Non-verbal Communication, Business Etiquette Computers and E- communication: Organizing and use of Video and Satellite. Problems in Communication /Barriers to Communication: Physical/ Semantic/Language / Socio-Cultural / Psychological / Barriers, Ways to Overcome these Barriers Listening: Importance of Listening Skills, Cultivating good Listening Skills Introduction to Business Ethics: Concept and Interpretation, Importance of Business Ethics.
2	Business Correspondence
	Theory of Business Letter Writing: Parts, Structure, Layouts—Full Block, Principle of Effective Letter Writing, Principles of effective Email Writing, Personne Correspondence: Statement of Purpose, Job Application Letter and Resume, Letter of Acceptance of Job Offer, Letter of Resignation [Letter of Appointment, Promotion and Termination, Letter of Recommendation

3	Language and Writing Skills
	Commercial Terms used in Business Communication Paragraph Writing: Developing an idea, using appropriate linking devices, etc Cohesion and Coherence, etc [Interpretation of technical data, Composition on a given situation, a short informal report & improvisation Activities] Listening, Comprehension, Speaking Skills: Presenting a News Item, Dialogue and Speeches Paragraph Writing: Preparation of the first draft, Revision and Self Editing, Rules of spelling. Reading Comprehension: Analysis of texts from the fields of Commerce and Management

Language & Literature-I

Question Paper Pattern (Academic Year: 2023-2024) Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
Power Point Presentation-Pre-set criteria	20
TOTAL	40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks	60
Duration	: 2 Hours

Note: 1. All questions are compulsory.

2. All questions carry equal marks

Paper pattern for written test of 60 Marks

Question No.	Part	ticulars (Nature of Questions)	Marks (To Be Attempt ed)	
	Attem	ppt any four from the following.		
Q.1	Α	Theory/Concept based question	5	20
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Attempt any four from the following.			
Q.2	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Attempt any four from the following.			
Q.3	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	E Theory/Concept based question 5		5	
		TOTAL		60

Reference Books (with Chapters):

- 1. Agarwal, AnjuD(1989) A Practical Handbook for Consumers, IBH.
- 2. Alien, R.K.(1970) Organisational Management through Communication. Podar : Nurturing IntellectCreating Personalities
- 3. Ashley, A(1992) A Handbook Of Commercial Correspondence, Oxford University Press.
- 4. Aswathapa, K (1991)Organisational Behaviour, Himalayan Publication, Mumbai.
- 5. Atreya N and Guha (1994) Effective Credit Management, MMC School of Management, Mumbai.
- 6. Bahl, J.C. and Nagamia, S.M. (1974) Modern Business Correspondence and Minute Writing.
- 7. Balan, K.R. and Rayudu C.S. (1996) Effective Communication, Beacon New Delhi.
- 8. Bangh, LSue, Fryar, Maridell and Thomas David A. (1998) How to Write First Class BusinessCorrespondence, N.T.C. Publishing Group USA
- 9. Banerjee, Bani P (2005) Foundation of Ethics in Mangement Excel Books 10.Businessworld SpecialCollector's Issue: Ethics and the Manager
- 10. Barkar, Alan(1993) Making Meetings Work, Sterling Publications Pvt. Ltd., New Delhi.
- 11. Basu, C.R. (1998) Business Organisation and Management, T.M.H.New Delhi.
- 12. Benjamin, James (1993) Business and Professional Communication Concepts and Practices, HarperCollins College Publishers, New York.
- 13. Bhargava and Bhargava91971) Company Notices, Meetings and Regulations
- 14. Black, Sam (1972) Practical Public Relations, E.L.B.S. London.
- 15. BoveeCourtland, L and Thrill, John V(1989) Business Communication, Today McGraw Hill, New York, Taxman Publication.
- 16. Burton, G and Thakur, (1995) Management Today- Principles and Practices. T.M.H., New Delhi.
- Darrow, Richard, Forrstal, Dan and Coolman, Aubrey (1967) Public Relations Handbook, TheDartwell Co., Chicago. Dayal, Ishwar(9810) Managing Large Organizations: A Comparative Study.
- 18. Drucher, P.F. ((1970) Technology, Management and Society, Pan Books London.
- Drucher, P.F. (1974) Management Responsibilities Practices, Heinemann, London. 22. Eyre,
 E.C. (1985) Effective Communication Made Simple, Rupa and Co. Calcutta
- 20. Ecouse Barry, (1999), Competitive Communication: A Rhetoric for Modern Business, OUP.
- 21. Ecouse Barry, (1999), Competitive Communication: A Rhetoric for Modern Business, OUP.
- 22. Fisher Dalmar, (1999), Communication in Organisation, Jaico Pub House, Mumbai, Delhi.
- 23. Frailley, L.E. (1982) Handbook of Business Letters, Revised Edn. Prentice Hall Inc.
- 24. French, Astrid (1993) Interpersonal Skills. Sterling Publishers, Newdelhi.
- 25. 27 Fritzsche, David J (2005) Business Ethics: A Global and Managerial Perspective McGraw Hil

Syllabus of courses of FY BBA Programme (With effect from the Academic Year 2023-2024)

5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System 5.B Value Enhancement Course (VEC) 5.B.a Mathematical Techniques-I (3 Credits)

Semester I

5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System			
5.B Value Enhancement Course (VEC)			
	5.B.a Mathematical Techniques-I		
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To provide primary knowledge regarding Mathematics which can be used in logistics and supply chain management decision making.		
CObj 2	To enable the students to gain knowledge about the valuation of investments basic mathematical tools used in logistics and supply chain management.		
CObj 3	To ensure that the learners are able to graphically represent the data		
	Course Outcomes		
COut 1	Learners can comprehend the concept of annuity and concept of sinking fund		
COut 2	Learners are able to distinguish between the concept of share and mutual funds in Constant		
COut 3	Learners are able to analysis and interpret graphical data		

Mathematical Techniques		
Sr.		
No.	Modules	No. of Lectures
1	Shares, Mutual Fund	15
2	Interests and Annuity	15
3	Linear Programming Problems	15
	Total No. of Lectures:	

Sr. No.	Modules
1	Shares, Mutual Fund
	 Shares- Concept, face value, market value, dividend, Equity shares, preference shares, bonus shares, Mutual Fund- Simple problems on calculation of net income after considering Entry load, exit load, dividend, change in net asset value
2	Interests and Annuity
	 Simple interest, compound interest, interest compounded more than once a year nominal, effective and continuous rates of interest. Types of Annuity Immediate (ordinary) annuity, its present value and future value. Equated Monthly Instalments (EMI) using reducing interest system, amortization of loans
3	Linear Programming Problem
	 Mathematical Formulation of LPP Solution to the LPP using Graphical Method

Mathematical Techniques-I

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Method of evaluation	Marks
Book Review	20
Translation of newspaper article	20
TOTAL	40

B] Semester End Examination (SEE)- 60 marks

Maximum Marks 60 Duration: 2 Hours Note: 1. All questions are compulsory.

2. All questions carry equal marks

Question No.	Pa	rticulars	Marks per Question	Total marks
	Attempt any four from the following.			
Q.1	Α	Theory/concept-based question	5	
	В	Theory/concept-based question	5	20
	С	Theory/concept-based question	5	
	D	Theory/concept-based question	5	
	E	Theory/concept-based question	5	
Attempt any four from the following.				
Q.2	А	Theory/concept-based question	5	
	В	Theory/concept-based question	5	
	С	Theory/concept-based question	5	20
	D	Theory/concept-based question	5	
	E	Theory/concept-based question	5	
	Atter	npt any four from the following.		
Q.3	А	Theory/concept-based question	5	
	В	Theory/concept-based question	5	
	С	Theory/concept-based question	5	20
	D	Theory/concept-based question	5	
	E	Theory/concept-based question	5	
		TOTAL		60

Reference Books (with Chapters):

- Mathematics for Economics and Finance, Martin Anthony, Norman Biggs, Cambridge lowprice editions, 2000.
- Business Mathematics, D.C. Sancheti, V.K. Kapoor, Sultan Chand & Sons Publications, 2006.
- Business Mathematics, J.K. Singh, 2009, Himalaya Publishing House.
- Mathematics for Business and Economics, J.D. Gupta, P.K. Gupta, Man Mohan, Tata McGrawHill Publishing Company Ltd.
- Mathematics of Finance 2nd Edition Schaum's Outline Series Peter Zima, Robert Brows Tata McGrawHill Publishing Company Ltd
- Business Mathematics by Dr. Amarnath Dikshit & Dr. Jinendra Kumar Jain.
- Business Mathematics by Bari New Literature publishing company, Mumbai
- Mathematics for Economics and Business, RS Bhardwaj, 2010, Excel Books
- Business Mathematics, Zameerudin, Qazi, V.K. Khanna & S.K. Bhambri, Vikas Publishing House Pvt. Ltd, New Delhi
- R.S. Agarwal Quantitative Aptitude for Competitive examination Publication S chand.

Syllabus of courses of FY BMS Programme (With effect from the Academic Year 2023-2024)

5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System 5.C Indian Knowledge System (IKS)

5.C.a Indian Traditional approach in conservation and sustainability (2 Credits)

Semester I

	Semester 1
5. Abili	ty Enhancement Courses, Value Enhancement Course, Indian Knowledge System
	5.C Indian Knowledge System (IKS)
	5.C.a Indian Traditional approach in conservation and sustainability
	Course Objectives and Course Outcomes
	Course Objectives
	The course will enable the learner to understand the scientific and moral value of
CObj 1	traditional ancient Indian knowledge.
	The course is expected to convert ancient wisdom to the applied aspects of the
CObj 2	modern scientific paradigm.
001.0	The course is expected to create interest and excitement in the learner to explore more
CObj 3	on the specific area of knowledge.
GO1 · 4	The course is expected to empower the learner to inspire others in learning our
CObj 4	own traditional practices of sustainability.
	The course is expected to develop the interest in the learner to do further
CObj 5	research in the specific area of knowledge.
	Course Outcomes
	The learners shall be able to acknowledge the contribution of traditional Indian wisdom in
COut 1	various commercial fields.
COut 2	The learner should be able to draw connections between the trade & commercial activities
	along with their influence on the environment and the efforts to address the same.
COut 3	The learners shall be able to identify traditional eco-friendly options for current modes of
	transportation.
00-44	The learner should be able to understand the ancient practices of resource conservation and
COut 4	to have a holistic approach towards sustainable development in modern times.
00 15	The learners should be able to analyze the current practices of land management with
COut 5	respect to ancient Indian practices for the conservation of the same.
COut 6	The syllabus shall enable the learners to correlate the conventional practices of water
COut 7	conservation with special reference to ancient wisdom in the same regards.
COut 7	The learners shall be able to suggest measures for forest conservation through various ancient Indian solutions.
COut 8	The learners should be able to evaluate the Indian contribution in various contemporary fields
	of social sciences and technologies.
COut 9	The learners should be able to describe the case studies to illustrate the significant contribution
	of Indian scholars in various conventional fields of social sciences.
	The learners should be able to examine the future perspectives and possibilities of various
COut 10	aspects of the Indian Knowledge System to enrich the society

Indian Traditional approach in conservation and sustainability		
Sr. No.	Modules	No. of Lectures
1	Conventional trade & commerce and environment	15
2	Resource conservation and sustainability	15
3	Significant Indian contributions to the world	Internal component/ass essment
Total No. of Lectures:		30

Modules a	t a Glance
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Sr. No.	Modules
1	Conventional trade & commerce and environment
	A. Introduction and overview of the Indian Knowledge System. Indian disciplinary knowledge system in different fields like, architecture, science &
	technology, nature, astronomy, agriculture, health and medicine, Deand fence
	(case study of Rani Abbakka Chowta who defeated Portuguese)
	B. Traditional commercial activities & trade practices with reference to
	environmental conservation: Agricultural trade, Silk, Cotton, Spices,
	Metallurgy, Textile industry, etc.
	C. Transportation and its modes: Grand Trunk road, Boat & ship-building,
	Energy efficiency in the transport sector: a current scenario, Eco mobility.
	Impact of transport on climate, the impact of climate on transport.
2	Resource conservation and sustainability
	A. Land Management & Conservation: Ancient & traditional agricultural activities,
	Conservation strategies, Harappan civilization-town planning, etc.
	B. Water Management & Conservation: Harappan civilization, ancient practices of
	irrigation, Tanks, Lakes, Stepwells, Traditional rain-water harvesting,
	Community involvement.
	C. Forest & Wildlife Conservation: Sacred forests, sacred groves, sacred hills,
	Social forestry, Agroforestry, Animal worshiping, Worshiping natural forces.
	Women and conservation- Ecofeminism.

3	Significant Indian contributions to the world		
	(internal component/assessment)		
	A. Contribution in the field of agriculture: Food crops, Cotton, Animal husbandry,		
	etc.		
	B. Contribution in the field of science and technology: Invention of zero, etc.		
	C. Contributions in the field of health and medicine: Ayurveda, Meditation, Yoga,		
	etc.		
	D. Case studies on the Indian Knowledge System in any particular/ specific area of		
	knowledge:		
	Ayurveda, Agriculture, Astronomy, Architecture, Economics, Mathematics,		
	Philosophy, Yoga, Medicine, Nature, Politics, Weaponry, Military science,		
	Literature, Poetics, or any other area of knowledge.		
	Indian Knowledge System- Future perspectives: Challenges and Opportunities.		

Indian Knowledge System Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 50 Marks

A] Internals-20 Marks

INTERNAL ASSESSMENT: 20 MARKS

MODULE-III is given for internal assessment. Students will be writing assignments on the selected topics.

B] Semester End Examination (SEE)- 30 Marks

Maximum Marks 30 Duration: 1 Hour NOTE: 1. All questions are compulsory.

2. All questions carry equal marks.

Question No.	Particulars (Nature of Questions)	Marks (Given)	Marks (to be attempted)
Q-1	Attempt any two of the following.A. Theory/ Concept based questionB. Theory/ Concept based questionC. Theory/ Concept based question	15	10
Q-2	Attempt any two of the following.A. Theory/ Concept based questionB. Theory/ Concept based questionC. Theory/ Concept based question	15	10
Q-3	Attempt any two of the following. A. Theory/ Concept based question B. Theory/ Concept based question C. Theory/ Concept based question	15	10
	Total	45	30

Syllabus of courses of FYBBA Programme (With effect from the Academic Year 2023-2024) 1. Major Logistics Management (3 Credits)

Semester II						
1.Major						
1.A Shipping & Logistics Management II						
1.A.a Logistics Management						
	Course Objectives and Course Outcomes					
Course Objectives						
CObj 1	To sensitize the learner about the basics of logistics management					
CObj 2	To enable understanding of concepts and functions of logistics					
CObj 3	To understand the government policies related to logistics					
	Course Outcomes					
	Understanding of concepts of logistics management, evolution, components of integrated					
COut 1	logistics system, functions and roles of transportation in logistics management.					
COut 2	Study the factors involved in calculating transportation costs					
	Gain knowledge about physical distribution, logistics outsourcing, third-party logistics					
COut3	(3PL), and fourth-party logistics (4PL).					
COut 4	Analyze the challenges associated with managing product returns in reverse logistics.					
	Explore how reverse logistics can be utilized as a competitive advantage and strategies for					
COut5	measuring the effectiveness and efficiency of a logistics system.					
COut6	Assess the impact of government policies and regulations on logistics operations, Analyze the guidelines and principles that govern material handling systems.					
COut 7	Assess the key factors and growth drivers influencing the Indian logistics industry.					
COut8	Explore functions and roles of transportation in logistics management.					
COut9	Evaluate the role of information systems and technology in enhancing logistics management					
COut10	Devise strategies for optimizing customer service within a logistics management framework.					

Modules at a Glance

Logistics Management				
Sr. No.	Module	No. of Lectures		
1	Introduction to Logistics	15		
2	Dynamics of Logistics Management	15		
3	Functions, Government Policies & Regulations	15		
		Total		

Sr. No.	Modules / Units
1	Introduction to Logistics
	Overview of Logistics Management Nature and concepts, Evolution of logistics and supply chain management, Components oflogistics, Integrated logistics system.
2	Dynamics of Logistics management
	 Transportation Functions of transportation, Elements of transportation cost, Modes of transportation, Multimodal transportation. Distribution Physical distribution, Logistics outsourcing, Third party logistics (3PL), Fourth party logistics (4PL). Reverse Logistics Challenges of product return, System design for reverse logistics, Reverse logistics a competitive tool. Customer Service The measure of the effectiveness of logistics system, Handling returns, and Customer perception of servicequality.
3.	Government Policies & Regulations
	Material Handling Material handling systems, Guidelines and principles of material handling. Information Systems Use of logistics information systems (LIS) and IT-technology for logistics, Planning and co-ordination of logistics information systems. Government policies and regulations related to logistics, Key enablers and growth drivers of the Indian logistics industry.

Question Paper Pattern (Academic Year: 2023-2024) Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 MarksInternal evaluat	Allocation of 40 MarksInternal evaluation	
Method of evaluation	Marks	
Case Study/ field visits/ Project work	20	
Power Point Presentation-Pre-set criteria	20	
TOTAL	40	

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks 60 Duration: 2 Hours Note: 1. All questions are compulsory. 1. All questions carry equal marks

Question No.	Paper pattern for written t Marks pe Question	er Total marks
	Attempt any four of the following.	
Q.1	A Theory/Concept based question	5 20
	B Theory/Concept based question	5
	C Theory/Concept based question	5
	D Theory/Concept based question	5
	E Theory/Concept based question	5
	Attempt any four of the following.	
Q.2	A Theory/Concept based question	5
	B Theory/Concept based question	5
	C Theory/Concept based question	5 20
	D Theory/Concept based question	5
	E Theory/Concept based question	5
	Attempt any four of the following.	
Q.3	A Theory/Concept based question	5
	B Theory/Concept based question	5 20
	C Theory/Concept based question	5
	D Theory/Concept based question	5
	E Theory/Concept based question	5
	TOTAL	60

Paper pattern for written test of 60 Marks

Reference Books

- Bhattacharya, S.K.; "Logistics Management Definitions, Dimensions, and Functional Applications"; S.Chand;2nd edition 2013 or later.
- 2. Shah, J; "Supply Chain Management; Text & Cases"; Pearson Education; 2016edition or later.
- **3.** Farahani, R.Z.; Rezapour, S.; Karday, L.; "Logistics Operations & Management: Concepts & Models"; Elsevier;2011 edition or later.
- Bhattacharya, S.K.; "Logistics Management Definitions, Dimensions, and Functional Applications"; S.Chand;2nd edition 2013 or later.

Syllabus of courses of FYBBA Programme (With effect from the Academic Year 2023-2024) 1. Major

Geography of Sea Transport (3Credits)

Semester II			
1.Major			
Shipping & Logistics Management- II			
1.A.b Geography of Sea Transport			
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To enable the learner to comprehend the nuances of Sea transport network		
CObj 2	To enable the understanding of the impact of geographic features on shipping activities		
CObj 3	To create an interest in a career in sea trade		
	Course Outcomes		
COut 1	Helps Identifying the world's continents, countries, seas, and oceans.		
COut 2	Locate major ports, canals, and waterways, along with their primary trade routes.		
COut 3	Analyze physical geographical features impact trade and shipping		
COut 4	Learn influence of climate, wind, tides, and currents on maritime activities		
	Recognize the seasonal effects of inclement weather on shipping.		
	Study the role and purpose of trade blocks like the European Union, European Free Trade Association and North American Free Trade Agreement		
COut7	Analyse how geographical features determine the selection of trade routes, advantages and disadvantages of various trade blocks.		
COut8	Explore the relationship between physical geography and economic development		
COut9	Analyze the effects of preferential trade agreements on participating nations		
COut10	Evaluate the role of the WTO in regulating and promoting international trade.		
COut11	Develop optimizing trade routes considering geographical factors that maximizes benefits for all participating countries outlining the pros and cons of different trade blocks.		

Geography Of Sea Transport			
Module	No. of Lectures		
Introduction to Earth science, Topography and Economic Geography	15		
Application of Practical Geography	15		
Evolution of WTO and its role on preferential trade agreements			
	Module Introduction to Earth science, Topography and Economic Geography Application of Practical Geography		

Sr. No.	Modules / Units
1	Introduction to Earth science, Topography and Economic Geography
	 World Geography World continents, Countries, Seas, Oceans, Location of ports, Canals, Water ways and their main trade. Influence of Geographical Features: Physical geographical features, Climate, Wind, Tides and currents, Seasons of bad weatherand their influence on shipping.
2	Application of Practical Geography
	 Time zones, International Date Line Concept of daylight-saving time Load line zones and their influence on shipping
3.	Evolution of WTO and its role on preferential trade agreements
	 World Trade Factors affecting, Patterns of trade and the trade blocks like European Union, European Free Trade Association, North American Free Trade Agreement, Oil Producing and Exporting Countries, Association of South East Asian Nations, South Asian Association of Regional Countries, World Trade Organization.

Question Paper Pattern (Academic Year: 2023-2024) Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
Power Point Presentation-Pre-set criteria	20
TOTAL	40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks 60 Duration: 2 Hours Note: 1. All questions are compulsory.

2. All questions carry equal marks

Question No.		Particulars	Marks per Question	Total marks
	Atten	npt any four of the following.		
Q.1	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Atten	npt any four of the following.	•	
Q.2	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Atten	npt any four of the following.		
Q.3	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
		TOTAL		60

Paper pattern for written test of 60 Marks

Reference Books

- 1. Shinde, P; "Geography of Resources"; Sheth Publications; 2008 edition or later.
- Gupte, A.D. & Kapoor, A.N.; "Principles of Physical Geography: A Text book of Physiography"; S.Chand; 12thedition 2009 or later.
- 3. Dr.Tikka, R.N.; "Physical Geography"; SJ Publications, Meerut, 2006 edition orlater.
- 4. Negi, B.S.; "Geography of Resources"; KedarNath Ram Nath, Meerut; 2010edition or later.
- Lake, P; "Physical Geography"; Cambridge, University Press; 2014 edition or later. Heintzelmen & Highsmith, R.M.; "World Regional Geography"; Prentice-Hall; 2011 edition or later.

Syllabus of courses of FYBBA Programme (With effect from the Academic Year 2023-2024) 2. Minor

Economics II (3 Credits)

	Semester II		
2.Minor			
Shipping & Logistics management			
	2.A.a Economics II		
	Course Objectives and Course Outcomes Course Objectives		
	Course Objectives		
CObj 1	To understand the fundamentals of Shipping markets.		
CObj 2	To understand the Cost, revenue and cash flow of Shipping companies.		
CObj 3	To understand the financing of the Shipping industry.		
CObj 4	To understand the risks, returns and economics of shipping.		
	Course Outcomes		
COut 1	Learner understands various aspects of shipping markets		
COut 2	Learner understands the cost of running ships, the revenue generated, and financial performance.		
COut 3	The learner understands the various sources of finances available to the shipping industry.		
COut 4	The learner understands the Risks and Rewards of the shipping company. He /She understands the		
	impact of competition on profit.		
COut5	The learners apply the knowledge to understand the financial performance of shipping		
COut6	The learner understands various sources of finance available to the shipping industry		
COut7	The learner analyses the importance of finance in the growth of the shipping industry		
COut8	The learner analyses the correlation between the risks and rewards of shipping		
COut9	The learner understands the impact of competition on profits		
COut9	The learner understands the role of shipping in the economic development of a country		
Cout10	The learner analyses the freight market, new building market, and demolition market.		

Economics-II		
Sr. No. Module No. of Le		No. of Lectures
1.	The Shipping Markets	15
2.	Cost, revenue and cash-flow of shipping companies	15
3.	Financing Ship, Risk, returns and shipping company economics	15
		Total

Sr. No.	Modules / Units				
1	The Shipping Markets				
	 Freight markets The sale and purchase market The new building markets The demolition (Recycling market 				
2	Cost, revenue and cash-flow of shipping companies				
2	 The cost of running ships The revenue the ship earns The financial performance and investment strategy The framework for decisions 				
3	Financing Ship, Risk, returns and shipping company economics				
	 The world financial system and types of finance Private funds, Bank loans, Capital markets Special purpose companies Analyzing risk in shipping finance The performance of shipping investment Competition theory and normal profit Pricing shipping risks 				

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
Power Point Presentation-Pre-set criteria	20
TOTAL	40

B] Semester End Examination (SEE)- 60 Marks

Maximum Marks 60 Duration: 2 Hours Note: 1. All questions are compulsory. I2.All questions carry equal marks

Paper pattern for written test of 60 Marks

Question No.		Particulars	Marks per Question	Total marks
	Atte	mpt any four from the followin	g.	
Q.1	Α	Theory/Concept based question	5	20
	В	Theory/Concept based question	5	20
	C	Theory/Concept based question	5	
	D	Theory/Concept based question	5	1
	Е	Theory/Concept based question	5	
	Atte	mpt any four from the followin	g.	
Q.2	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Atte	mpt any four from the followin	g.	
Q.3	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	1
	D	Theory/Concept based question	5	1
	Е	Theory/Concept based question	5	
	TOTAL			60

Reference Books

The Business of Shipping – Ira Breskin

Maritime Economics – Martin Stopford

Port Economics - Wayne K. Talley

The Blackwell Companion to Maritime Economics

The Handbook of Maritime Economics and Business Economics - Costas Grammeros

Economics of Maritime Business - Shao Ma

Maritime Economics : A macro-economic approach - Elias Karakitsos & Lambros Varnavides

Syllabus of courses of FY BBA Programme (With effect from the Academic Year 2023-2024) 3. General /Open Electives General Electives (GE)/ Open Elective (OE)

Computer Applications and Systems-II (3 Credits)

	3. General /Open Electives		
General Electives (GE)/ Open Elective (OE)			
3.A.a Computer Applications and Systems-II			
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To understand E commerce used in business		
CObj 2	To understand HTML basic concepts using tags		
CObj 3	To understand concepts of Forms and CSS tags		
	Course Outcomes		
COut 1	Analyse and interpret theoretical concepts to solve complex problems in the given exam questions		
COut 2	Evaluate and critically analyse theories or concepts presented in the exam and provide reasoned arguments or explanations		
COut 3	Apply theoretical knowledge to real-life scenarios and demonstrate practical understanding through exam responses		
COut 4	Synthesize information from multiple sources to develop comprehensive answers to exam questions.		
COut5	Compare and contrast different theories or concepts discussed in the course materials.		
COut6	Create logical connections between different topics or subtopics to present a coherent Response		
COut7	Demonstrate higher-order thinking skills by evaluating the validity and reliability of various theories or concepts.		
COut8	Generate creative and innovative solutions or ideas in response to exam questions.		
COut9	Justify and defend personal opinions or viewpoints based on the principles and theories covered in the course.		
COut10	Organize and structure exam answers effectively, ensuring clarity and coherence in written responses.		

	Computer Applications & System-II		
Sr. No. Modules No. of Lect		No. of Lectures	
1	E – Commerce, Business models in e-Commerce, Security	15	
2	HTML, HTML usage	15	
3	HTML functions	15	
	Total No. of Lectures: 45		

Sr. No.	Modules
1	E – Commerce
	Definition of E-commerce
	Features of E-commerce
	Types of E-commerce (B2C, B2B, C2C, P2P),
	Business models in E-Commerce
	Advertising, Subscription, Transaction fee, Sales Revenue, Affiliate revenue Major B2C models
	Portal, Retailer, Content provider, Transaction broker
	E-Commerce Security
	Integrity, Non Repudiation, Authenticity, Confidentiality, Privacy, Availability
	Digital Signature
	Limitation of E-Commerce
2	HTML
	Introduction
	Editor
	Basics
	HTML Usage
	Elements Attributes
	Paragraphs
3	HTML Functions
	Images
	Tables
	URL
	Forms CSS

PRACTICALS

SR.NO	PRACTICAL
1	Case study on E-business.
2	Create Web pages using HTML basic Tags
3	Create Email form in HTML using form tag
4	Create link between two pages using Css tags
5	Inputs image in Web pages using image tags in HTML

Question Paper Pattern (Academic Year: 2023-2024) Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation		Marks
Case Study/ field visits/ Project work		20
Power Point Presentation-Pre-set criteria		20
	TOTAL	40

B] Semester End Examination (SEE)- 60 Marks Maximum Marks 60

Maximum Marks Duration

: 2 Hours

Note:1. All questions are compulsory

2. All questions equal marks

Question No.	Par	ticulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempted)
	Atte	empt any four from the following.		
	А	Theory/Concept based question	5	
Q-1	В	Theory/Concept based question	5	20
Q-1	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
	Atte	empt any four from the following.		
	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	
Q-2	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	E	Theory/Concept based question	5	
Q-3	Atte	empt any four from the following.		
	А	Theory/Concept based question	5	1
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5] 20
	D	Theory/Concept based question	5]
	E	Theory/Concept based question	5	1
	-	Total		60

Reference Books (with Chapters):

E- Commerce - Kenneth Laudon, Carol Traver , Pearson Education Frontiers of Electronic Commerce – Kalakota &Whinston

- E- Commerce Rajaraman
- E- Commerce Whitley
- E- Commerce concepts and cases Rao and Deshpande.

Syllabus of courses of FY BBA Programme

4. Vocational & Skill Enhancement Courses (VSEC) 4.A Vocational Skill Courses (VSC) Introduction to Intellectual Property Rights (2 Credits)

	4. Vocational & Skill Enhancement Courses (VSEC)		
	4.A Vocational Skill Courses (VSC)		
	4.A.a Introduction to Intellectual Property Rights		
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To recognize the importance of IP and to educate the pupils on basic concepts of Intellectual Property Rights.		
CObj 2	To make the students to understand the statutory provisions of different types of IPRs in simple forms.		
CObj 3	To learn the procedure of obtaining Patent, Copyright, Geographical Indication, Trademark, Industrial Design and Trade Secret		
	Course Outcomes		
COut 1	The learner is able to Distinguish and explain various forms of IPRs.		
COut 2	The learner is able to analyse the rights and responsibilities of the holder of Patent, Copyright, Trademark, Industrial Design etc.		
COut 3	Learner develops skills in making searches using modern tools and techniques.		
COut4	The learner is able to distinguish and explain various forms of IPRs		
COut5	The learner is able to identify criteria to fit one's own intellectual work in a particular form of IPRs.		
COut6	The learner is familiar with intellectual property protection mechanisms		
COut7	The learner is able to apply statutory provisions to protect particular forms of IPRs.		
COut8	The learner can explain why something is or is not entitled to intellectual property protection		
COut9	The learner relates to the new developments in IPR		
COut10	Learners shall be able to look for IPR protection primarily before the conventional mode of protection like scientific publication		

	Introduction to Intellectual Property Rights		
Sr. No.	Modules	No. of Lectures	
1	Introduction to Intellectual Property Rights	10	
2	Types of Intellectual Property Rights	10	
3	Application and Emerging Trends	10	
	Total No. of Lectures:30		

Sr. No.	Modules	
Ι	Introduction to Intellectual Property Rights	
	Meaning of Intellectual Property and Property Rights:	
	Basic concepts of Intellectual Property; Nature, Scope and Significance of	
	Intellectual Property	
II	Types of Intellectual Property Rights	
	Patent, Copyright, Geographical Indication, Trademark, Industrial Design and Trade	
	Secret	
III	Application and Emerging Trends	
	Technology and Legal developments in Intellectual Property; Advantages and	
	Disadvantages of IPR; Recent changes in IPR laws; Registration procedure	

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 50 Marks

A] Internals-20 Marks

INTERNAL ASSESSMENT: 20 MARKS

MODULE-III is given for internal assessment. Students will be writing assignments on the selected topics.

B] Semester End Examination (SEE)- 30 Marks

Note : All questions are compulsory subject to the internal choice

Questio n No.	Particulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempted)
Q-1	Attempt any two of the following.		
	A. Theory/ Concept based question	15	10
	B. Theory/ Concept based question	15	10
	C. Theory/ Concept based question		
Q-2	Attempt any two of the following.		
	A. Theory/ Concept based question		4.0
	B. Theory/ Concept based question	15	10
	C. Theory/ Concept based question		
Q-3	Attempt any two of the following.		
	A. Theory/ Concept based question	15	
	B. Theory/ Concept based question		10
	C. Theory/ Concept based question		
	Total	45	30

All questions carry equal marks

Reference Books (with Chapters):

- "Law Relating to Intellectual Property Rights" by V K Ahuja
- "Law Relating To Intellectual Property Rights" by R Radhakrishnan and S Balasubramanian
- "Law Relating to Intellectual Property, 2011 (Reprint)" by B L Wadehra

Syllabus of courses of FY BBA Programme 4. Vocational & Skill Enhancement Courses (VSEC) 4.B Skill Enhancement Course

Techniques & Procedures of Freight Forwarding (3 Credits)

1.A Shipping & Logistics management		
4.B Techniques & Procedures of Freight Forwarding		
Course Objectives and Course Outcomes		
	Course Objectives	
	Understand the historical background, rights, duties, and responsibilities of freight forwarders	
CObj 1	in the logistics industry.	
	Comprehend the problem-solving techniques employed by freight forwarders in their daily	
CObj 2	operations.	
001:0	Examine the significance of quality in freight forwarding and evaluate its impact on customer	
CObj 3	satisfaction.	
	Demonstrate knowledge of the costing, quoting, and invoicing practices involved in freight	
CObj 4	forwarding.	
	Course Outcomes	
CO-+ 1	Learner will learn role and evolution of freight forwarders in the transportation and logistics	
COut 1	Sector	
GO 1 0	Learners will learn about the legal rights, duties, and responsibilities of freight forwarders	
COut 2	towardsclients, carriers, and other parties involved in the supply chain	
COut 2	Considering various factors influencing pricing, student learns nuances of the process of cost	
COut 3	estimation, quoting, and invoicing in freight forwarding,	
CO-+4	Learners will understand the procedures to solve problems related to customs issues,	
COut4	documentation errors, transportation delays, and route optimization	
COut5	Students will learn about the operations, responsibilities, and liabilities of Non-Vessel Operating	
COULS	Common Carriers (NVOCC) in the shipping industry.	
	Learners will learn about the implications of Incoterms (ICC) and FIATA regulations on	
COut6	freight	
	forwarding operations and contract negotiations.	
~ ~ ~	Learner gains knowledge about efficient handling, accurate documentation, timely delivery,	
COut 7		
	Learner comprehends the significance of adhering to standard trading conditions	
COut8	and industry norms in freight forwarding, ensuring fair practices and minimizing disputes	
	Utilize the above information in cargo booking, documentation, container management, and	
COut9	interaction with shipping lines.	
CO:+ 10	Students collect specialized knowledge about ocean freight chartering, project transportation,	
COut 10	bid preparation, rate negotiations, and contract management.	
$CO_{14}11$	Analyze the intricacies involved in the transportation of household goods, including packing, labelling, documentation, customs clearance, and delivery processes	
COut11	abening, documentation, customs clearance, and derivery processes	
COut12	The student gains knowledge about various documents required in Freight forwarding	
COul12	The state of band hit with the ge wood that has a contained in the gain of the first with the	

	Modules at a Glance			
	Techniques & Procedures of Freight Forwarding			
Sr. No.	Sr. No. Modules No. of Lectures			
1	Introduction to Freight Forwarding	15		
2	Project Transportation	15		
3	Non-Vessel Operating Common Carrier (NVOCC)	15		
	Total No. of Lectures:	45		

Sr. No.	Modules / Units
1	Introduction to Freight Forwarding
	History, Rights, duties and responsibilities of Freight Forwarders Relationship with intervening parties
	Problem Solving in Freight Forwarding
	Quality in Freight Forwarding
	Costing, Quoting and Invoicing
	Proficiency in Freight Forwarding FIATA- Agreement between ICC and FIATA
	FIATA Documents viz. FBL, FCR, FCT, FWR, SDT
	Standard Trading Conditions
	Norms for issuance of the FIATA FBL
	Special Services – Ocean freight Chartering
2	Project Transportation
	Bid preparation
	Rate Negotiations
	The Contract
	How is a project handled?
	The Transportation of Household Goods
	Consolidation
3	Non-Vessel Operating Common Carrier (NVOCC)
5	
	NVOCC operations
	Responsibility & Liability of the NVOCC
	Essential considerations for NVOCC
	NVOCC relationship and interaction with shipping lines

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals

A] Internals-20 Marks

Method of evaluation	Total marks
Industry interface	20
TOTAL	20

B] Semester End Examination (SEE)- 30 Marks

Maximum Marks 30 Duration: 1 Hour Note: 1. All questions are compulsory. 2. All questions carry equal marks

Question No.	Particulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempted)
Q-1	Attempt any two of the following.		
	A. Theory/ Concept based question	15	10
	B. Theory/ Concept based question	15	10
	C. Theory/ Concept based question		
Q-2	Attempt any two of the following.		10
	A. Theory/ Concept based question		
	B. Theory/ Concept based question	15	
	C. Theory/ Concept based question		
Q-3	Attempt any two of the following.		
	A. Theory/ Concept based question	15	
	B. Theory/ Concept based question		10
	C. Theory/ Concept based question		
	Total	45	30

Reference books-

- 1. Freight Forwarding and Multimodal Transport" by David Cockrell and Michael Buxton
- 2. "Freight Forwarding and Multimodal Transport Contracts" by N. Viswanathan and V. Bhaskar
- 3. "International Logistics and Freight Forwarding Manual" by A. Ramakrishna and K. Ravi Kumar
- 4. Freight Forwarding and Logistics: A Guide to Contract Logistics and Supply Chain Management" by John Gattornaand Hans-Joachim Gergs
- 5. Freight Forwarding and Global Logistics: A Guide to International Freight Transportation" by Mary Jo Veverka
- 6. "Freight Forwarding and Logistics Management" by J. Sasikumar
- 7. International Freight Forwarding: A Practical Guide" by R. Subramanian
- 8. "Freight Forwarding and Supply Chain Management: A Practical Guide" by M. L. Narasimhan and K. C. Vanjani
- 9. Freight Forwarding and Multimodal Transport" by David Cockrell and Michael Buxton

Syllabus of courses of FY BBA Programme (With effect from the Academic Year 2023-2024) 5.Ability enhancement Courses, Value Enhancement Course, Indian Knowledge System

5.A Ability enhancement Courses (3 Credits)

	1.Major		
	Shipping & Logistics management		
	5.A.a Language & Literature-II		
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To understand the effective use of PowerPoint presentation, the relevance, and importance of conducting meetings		
CObj 2	To teach the formats of letter writing		
CObj 3	To enable the learners to adapt to the requirements of the industry.		
	Course Outcomes		
COut 1	The learners learn to use statistical tools in PowerPoint presentations and write letters of enquiry and letters of complaint.		
COut 2	The practical application of preparing flyers and leaflets helps the learners demonstrate their creativity.		
COut 3	The nonverbal communication skills of learners are enhanced.		
COut 4	The learner is able to analyze the components of letter writing		
COut 5	Learners can understand the theories of communication		
COut 6	Learners can differentiate between the different modes of communication		
COut 7	Learners are trained to apply ethics in the workplace		
COut 8	Learners are able to create a resume and face job interviews with ease		
COut 9	Learners can relate to the barriers of communication and are able to cope with the Same		
COut 10	Learners can apply the most appropriate and effective mode of communication		

Language & Literature-II		
Sr. No.	Modules	No. of Lectures
1	Presentation Skills & Group Communication	15
2	Business Correspondence	15
3	Language and Writing Skills	15
		Total

Sr. No.	Modules / Units
1	Presentation Skills
	 Presentations: (to be tested in tutorials only) 4 Principles of Effective Presentation Effective use of PPT Effective use of statistical tools How to make a Power-Point Presentation Interviews: Group Discussion Preparing for an Interview, Types of Interviews – Selection, Appraisal, Grievance, Exit Meetings: Need and Importance of Meetings, Conduct of Meeting and Group Dynamics Role of the Chairperson, Role of the Participants, Drafting of Notice, Agenda and Resolutions Conference: Meaning and Importance of Conference Organizing a Public Relations: Meaning, Functions of PR Department, External and Internal Measures of PR
2	Business Correspondence
	 Trade Letters: Purchase Order, Credit and Status Enquiry, Collection Explain in detail along with the specimens. Only following to be taught in detail: - Letters of Inquiry, Letters of Complaints, Claims, Sales Letters, promotional leaflets and fliers Consumer Grievance Letters, Letters under the Right to Information (RTI) Act
3	Language and Writing Skills
	Reports: Parts, Types, Feasibility Reports, Investigative Reports Summarization: Identification of main and supporting/sub points Presenting these in a cohesive manner

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

C] Internals-40 Marks

Allocation of 40 Marks---Internal evaluation

Method of evaluation	Marks
Case Study/ field visits/ Project work	20
Power Point Presentation-Pre-set criteria	20
TOTAL	40

D] Semester End Examination (SEE)- 60 Marks

Maximum Marks 60

Duration: 2 Hours

Note: 1. All questions are compulsory.

2. All questions carry equal marks

Paper pattern for written test of 60 Marks

Question No.	Par	ticulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempt ed)
	Atter	npt any four from the following.		
Q.1	Α	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	
	D	Theory/Concept based question	5	
	E	Theory/Concept based question	5	
	Atter	npt any four from the following.		
Q.2	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	E	Theory/Concept based question	5	
	Attempt any four from the following.			
Q.3	А	Theory/Concept based question	5	
	В	Theory/Concept based question	5	20
	С	Theory/Concept based question	5	20
	D	Theory/Concept based question	5	
	Е	Theory/Concept based question	5	
		TOTAL		60

Reference Books:

- 1) Agarwal, Anju D(1989) A Practical Handbook for Consumers, IBH.
- 2) Alien, R.K.(1970) Organizational Management through Communication.
- 3) Ashley, A(1992) A Handbook Of Commercial Correspondence, Oxford University Press.
- 4) Aswathapa, K (1991)Organisational Behaviour, Himalayan Publication, Mumbai.
- 5) Atreya N and Guha (1994) Effective Credit Management, MMC School of Management, Mumbai.
- 6) Bahl, J.C. and Nagamia, S.M. (1974) Modern Business Correspondence and Minute Writing.
- Balan,K.R. and Rayudu C.S. (1996) Effective Communication, Beacon New Delhi. Bangh, LSue, Fryar,Maridell and Thomas David A. (1998) How to Write First Class Business Correspondence, N.T.C. Publishing Group USA.
- 8) Banerjee, Bani P (2005) Foundation of Ethics in Mangement Excel Books 10.Businessworld Special Collector's Issue: Ethics and the Manager
- 9) Barkar, Alan(1993) Making Meetings Work, Sterling Publications Pvt. Ltd., New Delhi.
- 10) Basu, C.R. (1998) Business Organisation and Management, T.M.H.New Delhi.
- 11) Benjamin, James (1993) Business and Professional Communication Concepts and Practices, Harper Collins College Publishers, New York.
- 12) Bhargava and Bhargava91971) Company Notices, Meetings and Regulations
- 13) Black, Sam (1972) Practical Public Relations, E.L.B.S. London.
- 14) BoveeCourtland,L and Thrill, John V(1989) Business Communication, Today McGraw Hill, New York, Taxman Publication.
- 15) Burton, G and Thakur, (1995) Management Today- Principles and Practices. T.M.H., New Delhi.
- 16) Darrow, Richard, Forrstal, Dan and Coolman, Aubrey (1967) Public Relations Handbook, TheDartwell Co., Chicago.
- 17) Dayal, Ishwar(9810) Managing Large Organizations: A Comparative Study.
- 18) Drucher, P.F. ((1970) Technology, Management and Society, Pan Books London.
- 19) Drucher, P.F. ((1974) Management Responsibilities Practices, Heinemann, London. 22. Eyre, E.C. (1985) Effective Communication Made Simple, Rupa and Co. Calcutta.
- 20) Ecouse Barry, (1999), Competitive Communication: A Rhetoric for Modern Business, OUP.
- 21) Fisher Dalmar, (1999), Communication in Organisation, Jaico Pub House, Mumbai, Delhi.
- 22) Frailley, L.E. (1982) Handbook of Business Letters, Revised Edn. Prentice Hall Inc. French, Astrid (1993) Interpersonal Skills. Sterling Publishers, New Delhi.
- 23) 27 Fritzsche, David J (2005) Business Ethics: A Global and Managerial Perspective McGraw Hill
- 24) Garlside, L.E. (1980) Modern Business Correspondence, McDonald and Evans Ltd. Plymouth.
- 25) Ghanekar, A (1996) Communication Skill for Effective Management. Everest Publishing House, Pune.
- 26) Graves, Harold F. (1965) Report Writing, Prentice Hall, New Jersey.
- 27) Gupta, Anand Das (2010) Ethics, Business and Society: Managing Responsibly Response Books 32.Gupta, Dipankar (2006) Ethics Incorporated: Top Priority and Bottom Line Response Books
- 28) Krevolin, Nathan (1983) Communication Systems and Procedures for Modern Office, Prentice Hall, New Jersey.
- 29) Lesikar, Raymond V and Petit, John D.(1994) Business Communication: Theory and Application, Richard D. Irwin Inc. Ilinois.
- 30) Ludlow, Ron. (1995) The Essence of Effective Communication, Prentice, New Delhi.
- 31) 36.M. Ashraf, Rizvi (2006) Effective Technical Communication Tata McGraw Hill
- 32) Martson, John E. 1963) The Nature of Public Relations, McGraw Hill, New Delhi.
- 33) Majumdar, P.K. (1992) Commentary on the Consumer protection Act, Prentice, NewDelhi.
- 34) McQuail, Denis (1975), Communication, Longman.

Syllabus of courses of FY BBA Programme (With effect from the Academic Year 2023-2024) 5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System 5.B Value Enhancement Course (AEC) Statistical Techniques (3 Credits)

5. Abili	5. Ability Enhancement Courses, Value Enhancement Course, Indian Knowledge System		
	5.B Value Enhancement Course (AEC)		
	5.B.a Statistical Techniques		
	Course Objectives and Course Outcomes		
	Course Objectives		
CObj 1	To understand the steps in sample survey		
CObj 2	To enable the learner to process the data		
CObj 3	To ensure that the learner is able to relate to the measures of central tendencies		
	Course Outcomes		
COut 1	The learner can interpret data and is able to analyses and tabulate the same		
COut 2	The learner is able to calculate the Mean, median and Mode		
COut 3	Learners understand Statistical concept and its application.		
COut 4	The learner is able to understand the concept of sample survey analysis.		
COut 5	The learner is aware of the different methods of data collection.		
COut 6	The learner gets to understand the concept of Probability.		
COut 7	The learner is able to analyze data with respect to charts, graphs and diagrams.		
COut 8	The learner can solve problems with respect to standard deviation and measures of dispersion.		
COut 9	The learner understands the relevance of sampling methods.		
Cout 10	The learner is able to apply basic statistical tools.		

Statistical Techniques			
Sr. No.	Modules	No. of Lectures	
1	Introduction to Sample Survey	15	
2	Classification, Tabulation and Presentation of data	15	
3	Measures of Central Tendency and Measures of Dispersion	15	
	Total No. of Lectures:		

Sr. No.	Modules	
Ι	Introduction to Sample Survey	
	 Introduction, Objectives Introduction to Population, Census Sample Survey, Principles of Sample Survey, Principle Steps in Sample Survey, Sampling and Non-sampling Error, Advantages of Sampling over Census, Types of Sampling, Objectives of Sampling, Problems of Sampling Methods 	
II	Classification, Tabulation and Presentation of data	
	 Number and Size of Class Intervals Cumulative frequency distribution Bi variate frequency distribution Marginal and conditional frequency distribution Histogram, polygon, frequency curves and Ogives 	
III	Measures of Central Tendencies and Measures of Dispersion	
	 Arithmetic Mean, Median and Mode Percentile Range, Quartile deviation, Mean deviation and Standard Deviation Co-efficient of Measures of Dispersion 	

Question Paper Pattern (Academic Year: 2023-2024)

Internal Examination & Semester End Examination – 100 Marks

A] Internals-40 Marks

Method of evaluation		Total marks
Written Test		20
Project/ Assignment / Work sheets/ Written Test		20
	TOTAL	40

B) Semester End Examination (SEE)- 60 Marks

Maximum Marks 60

Duration: 2 Hours

Note: 1. All questions are compulsory.

2. All questions carry equal marks

Question No.	Particulars (Nature of Questions)	Marks (Given)	Marks (To Be Attempted)
Q-1	 Attempt any four from the following. A. Theory / Case study/ concept-based question B. Theory / Case study/ concept-based question C. Theory / Case study/ concept-based question D. Theory / Case study/ concept-based question E. Theory / Case study/ concept-based question 	25	20
Q-2	 Attempt any four from the following. A. Theory / Case study/ concept-based question B. Theory / Case study/ concept-based question C. Theory / Case study/ concept-based question D. Theory / Case study/ concept-based question E. Theory / Case study/ concept-based question 	25	20
Q-3	 Attempt any four from the following. A. Theory / Case study/ concept-based question B. Theory / Case study/ concept-based question C. Theory / Case study/ concept-based question D. Theory / Case study/ concept-based question E. Theory / Case study/ concept-based question 	25	20
	Total	75	60

Reference books:

- Statistics by Schaum Series.
- Operations Research by Gupta and Kapoor.
- Operations Research by Schaum Series.
- Fundamentals of Statistics D. N. Elhance.
- Statistical Methods S.G. Gupta (S. Chand & Co.
- Statistics for Management Lovin R. Rubin D.S. (Prentice Hall of India).
- Statistics Theory, Method & Applications D.S.Sancheti& V. K. Kapoor.
- Modern Business Statistics (Revised}-B. Pearles& C. Sullivan Prentice Hall of India.
- Business Mathematics & Statistics : B Aggarwal, Ane Book Pvt. Limited.

Business Mathematics : D C Sancheti& V K Kapoor, Sultan Chand & Son

*CRITERIA FOR EVALUATING POWERPOINT PRESENTATION/CASE STUDY/ APPLICATIONBASED ACTIVITY:

MARKS: 20 FY/SY/TY : Division A Semester:							
Name of the TopicDate of Presentation:							
Sr. No	Roll No	Name of the student	Content (5)	Team building	Presentation Skills		Total (20)
			(0)	(5)	Verbal (5)	Non Verbal (5)	
1							
2							
3							
Sign: 1	2	3.	·	4	_Faculty Sign:		
Name of the Topic Date of Presentation:							
Sr. No	Roll No	Name of the	e Content Team Presentation Skills			Total	
		student	(5)	building			(20)
				(5)	Verbal (5)	Non Verbal (5)	
1						(-)	
2							
3							
4							
Sign: 1234Faculty Sign:							
Name of the Topic Date of Presentation:							
Sr. No	Roll No.	Name of the student	Content	Team	Presentation Skills		Total
		student	(5)	building			(20)
				(5)	Verbal	Non	
					(5)	Verbal	
						(5)	
1							
23							
4							
Sign: 1234Faculty Sign:							